

# Scope International Malaysia Academy (SIMA)



**At Scope International,**  
career opportunities abound.  
With an established presence in  
the world's most dynamic growth  
markets and a strong commitment  
to harness and develop talents,  
we are well-placed to give  
you a dynamic career.



An exciting career path and  
endless learning opportunities lie  
ahead of you as a SIMA Trainee.  
We have a number of opportunities  
open to graduates in our markets,  
offering you an international stage upon  
which to springboard your career.

**Join us.  
You'll learn faster,  
go further and  
contribute more.**

## HOW TO APPLY

Please send your CV to:

**Scope International (M) Sdn Bhd**  
L2-E-10, Enterprise 4  
Technology Park Malaysia  
Bukit Jalil, 57000 Kuala Lumpur  
(Attn: SIMA Application)  
or SIMA-WB.GSSCKL@sc.com  
Contact person:



[www.scopeinternational.com.my](http://www.scopeinternational.com.my)

Standard Chartered  
Scope International 

**PROMOTING  
KNOWLEDGE  
INVESTING IN  
EXCELLENCE**

**Scope International  
Malaysia Academy (SIMA)**



## About Us

Scope International is the Standard Chartered Group's Global Technology & Operations Hub. A wholly owned subsidiary of Standard Chartered Bank, United Kingdom, Scope International is the first Global Shared Services Centre of an international bank in Malaysia.

Established in 2001, Scope International provides a wide range of services to the Standard Chartered Bank in more than 70 countries worldwide. They comprise software and systems development, wholesale and consumer banking operations, contact centre, I.T. and Helpdesk services. Scope's software division, International Software Centre Malaysia (ISCM) houses the largest software development centre in Malaysia. Scope International Malaysia currently employs more than 3,800 employees. The Standard Chartered Group's two other global hubs are in India and China.

### THE PROGRAMME

Participants in SIMA programme will undergo a total of 15 weeks of lectures and on-the-job training with actual business divisions within Scope International.

### OBJECTIVE

SIMA aims to:

- Create a rich pool of Knowledge Workers for the Malaysian economy.
- Train knowledgeable and highly skilled workers for Malaysia's financial sector and other related industries.
- Nurture dynamic and talented financial professionals.

### PROGRAMME BENEFITS

Upon successful completion of the programme, the participant will have:

- Obtained intensive 'hands-on' and real-time training according to the world-class standards required by a leading international bank.
- Gained knowledge and experience of the Shared Services and Banking industries.
- Career opportunities to be hired as a Scope International employee, if criteria is met.
- Monthly allowances are provided during the internship period.

## Entry Requirements

- Malaysian citizen
- Fresh graduates from any discipline
- Good command of spoken and written English
- Proficiency in Mandarin is an advantage (for supporting Mandarin speaking countries only)
- High analytical and numerical skills

## Wholesales Banking Operations

### About Us

Supporting 22 countries in wholesale banking operations that comprise the International Trade, Securities Services, Credit Risk Control, Loan Processing, Cash Management Services, Forex & Money Markets.

### Areas of Specialization

- International Trade Services
- Credit and Loan Administration
- Forex and Money Markets
- Cash Management Services
- Securities Services
- Risk Management
- Strategic Thinking Skills
- Customer Service

## Consumer Banking Operations

### About Us

Serving Malaysia & Singapore business plus 12 other countries for Wealth Management products/processes. In addition we also support GSSC Chennai Operations under the cross-board activities.

### Areas of Specialization

- Secured Lending Operations
  - Mortgage, SME, Security Custody
- Accounts Management Operations
  - Data Input, A/c Set-up & Maintenance
- Credit Card Operations - Merchant & Chargeback
- Accounts Reconciliation
- Items Processing
  - Inward Cheque Clearing & Financial Posting
- Frontline Service Delivery
  - Hotlines & Complaints Management
- MIS & regulatory reporting
- Risk & Compliance

## Contact Centre

### About Us

Provides end-to-end banking solutions for Customer Banking customers of Standard Chartered Bank Malaysia & Standard Chartered Bank Singapore.

### Areas of Specialization

- Telesales
- E-Channels
- Relationship Management
- Collection
- Teleservices
- Mortgage

## Technology Malaysia

### About Us

International Software Centre Malaysia (ISCM) produces software solutions for the Standard Chartered Group for use in its markets across Asia, Africa and the Middle East.

With a skilled workforce of close to 1500 professionals, Technology Malaysia designs, develops, manages and provides support for hundreds of applications used by Standard Chartered Bank in over 70 countries across Asia, Africa and the Middle East

Our software arm, ISCM, is the largest software division of Standard Chartered Group & largest software development center in Malaysia.

